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Information professionals in business context: new professionals, old skills

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Abstract: This communication aims to present some reflections regarding the importance of information in organizational context, especially in business context. The ability to produce and to share expertise and knowledge among its employees is now a key factor in the success of any organization. However, it's also true that workers are increasingly feeling that too much information can hurt their performance. The existence of skilled professionals able to organize, evaluate, select and disseminate information in organizations appears to be a prerequisite for success. The skills necessary for the formation of a professional devoted to the management of information and knowledge in the context of business organizations will be analysed. Then data collected in two focus group discussion with students from a graduate course in Business Information, from Polytechnic Institute of Porto, Portugal, will be examined.

Keywords: Information professional, Business information, LIS education

Information retrieval in institutional repositories: proposed an ontology for Historical Organizational Memory

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Abstract: The Historical Organizational Memory consists of the main documents that register the trajectory of an institution. The ontologies aim to make sense of the content of these repositories, using the semantic relationship of the terms that can represent the area. This work establishes the basis for proposing an ontology that serves as a reference model in the Historical Memory Organization field, promoting accurate responses from search engines and information retrieval. The universe of this research is represented by companies participating in the Permanent Forum on Knowledge Management, Communication and Memory of the Brazilian Association of Business Communication (ABERJE), which already have initiatives in Historical Organizational Memory (HOM).

It identifies, among other things, whether companies use a standardized instrument of information representation, such as controlled vocabularies, taxonomies and thesauri. We used the exploratory research, interviews with data collection, followed by content analysis and description of the results. It is intended that this ontology will serve as a reference model for Historical Organizational Memory projects, which can be extended by domain experts from the declared and interrelated concepts in this proposal: types of documents, collections, subjects covered by the items, the target audience and information dissemination channels.

Keywords: Ontologies, Organizational Historical Memory, Organizational Knowledge Management, Representation of Information

Information seeking behaviour of the teachers and students of government colleges of Sikkim

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Abstract: The information needs of different categories of users are not the same in nature; they differ qualitatively quantitatively and geographically. Thus, the area of information seeking behaviour of users assumes